

Heil Sound Repair Form

If you have purchased a Heil Sound product, and you feel that it is in need of a repair, and you would like to return it, please type this form completely and then send this form along with the product you are returning. Please remove any items or modifications made to any Heil products prior to shipping your product to us. We are not responsible for items lost or damaged that are not original to the product (i.e. connectors, PTT switches, etc).

For customers outside the United States please contact Heil Sound via phone 618-257-3000 or email service@heilsound.com prior to sending your repair in.

HEIL SOUND WARRANTY INFORMATION

Heil Sound Communications, Inc. warrants all microphones to the original purchaser for a period of three years (parts) and ninety days (labor) from the date of purchase. Accessories and headphones have a one-year/ninety day warranty. Proof of purchase is required. This warranty does not cover accidental or intentional damage. Heil Sound Communications, Inc. is not responsible for loss, damage or expenses that arise from the use or the inability to use this product.

SHIPMENT INFORMATION

All return shipments will be shipped via UPS Ground (\$18 shipping and handling fee) unless other arrangements have been made prior to receipt of return.

Please contact our service department prior to sending your item if it must be returned outside of the continental United States.

Any product not paid for or sent in with incomplete contact information will be disposed of after 14 business days.

Product(s) you are returning and reason for return.

first and last name (as it appears on credit card):

return mailing address (no P.O. boxes):

Address corrections or rerouting after a shipment is processed may result in post-shipment address correction charges. Please double check the return address is not a PO Box and that UPS recognizes it as a deliverable address.

email address:

phone number:

credit card number:

credit card expiration date:

month:	year:
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CVV (last 3 digits on back of card, 4 digits on front of AMEX):

credit card billing address (if different):

PLEASE ENCLOSE THIS FORM, COMPLETELY FILLED OUT, WITH YOUR HEIL PRODUCT TO:

Heil Sound Repairs
Attn: Service
5800 North Illinois St
Fairview Heights, IL 62208 USA

